

## **VERDE SERVICES LIMITED**

### **HEALTH & SAFETY POLICY – APRIL 2024**

#### **LEGISLATION & POLICY STATEMENT**

##### **INTRODUCTION**

In compliance with the requirement of Section 2 (3) of the health and safety at work act 1974, Verde Services is effectively discharging its statutory duties by preparing a written health and safety policy. A copy of the policy, which outlines Verde Services health and safety arrangements and organisational structure is provided at Verde Services premises, and is available for all employees or other interested parties to read

In order for Verde Services to discharge its statutory duties, employees are required by law to co-operate with the management in all matters concerning the health, safety and welfare of themselves and any other person who may be affected by their acts or omissions whilst at work. Verde Services agrees that in order to ensure that the health and safety policy is sustained in an effective condition, it is essential that the information is up-to-date and accurate.

It is the responsibility of Verde Services competent person to ensure that suitable revisions are made that reflects changes that have taken place within Verde Services and any new and relevant legislation. In addition, the policy will be reviewed regularly and in response to significant events that could impact the content.

Verde Services encourages all employees to inform the site manager of any areas of the health and safety policy that they feel are inadequate to ensure that the policy is maintained as a true working document.

##### **HEALTH & SAFETY LEGISLATION**

- Health and Safety at Work etc. Act 1974 (HASWA)
- Management of Health and Safety at Work Regulations 1999
- Corporate Manslaughter and Corporate Homicide Act 2007
- Health and Safety (Information for Employees) Regulations 1989
- Employers Liability (Compulsory Insurance) Act 1969
- Safety Representatives and Safety Committees Regulations 1977
- Health and Safety (Consultation with Employees) Regulations 1996
- Health and Safety (First Aid) Regulations 1981
- Social Security (Claims and Payments) Regulations 1979
- Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 2013 (RIDDOR)
- Regulatory Reform (Fire Safety) Order 2005 (RRO) Revision 2023
- Health and Safety (Safety Signs and Signals) Regulations 1996



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- Provision and Use of Work Equipment Regulations 1998 (PUWER)
- Control of Substances Hazardous to Health Regulations 2002 (COSHH)
- Manual Handling Operations Regulations 1992
- Electricity at Work Regulations 1989
- Workplace (Health, Safety and Welfare) Regulations 1992
- Smoke-free (Premises and Enforcement) Regulations 2006
- Health and Safety (Display Screen Equipment) Regulations 1992
- Control of Asbestos Regulations 2012
- Corporate Manslaughter and Corporate Homicide Act 2007
- Personal Protective Equipment at Work Regulations 2022
- Work at Height Regulations 2005
- Control of Noise at Work Regulations 2005
- Lifting Operations and Lifting Equipment Regulations 1998 (LOLER)
- Confined Spaces Regulations 1997
- Control of Vibration at Work Regulations 2005
- Dangerous Substances and Explosive Atmospheres Regulations 2002
- Ionising Radiation Regulations 1999
- Control of Major Accident Hazard Regulations 1999
- Pressure Systems Safety Regulations 2000
- GDPR UK 2021

## GENERAL STATEMENT OF INTENT

It is the policy of Verde Services to comply with the terms of the health and safety at work act 1974 and subsequent legislation. In doing so will provide and maintain a safe and healthy working environment. Verde Services will ensure that adequate resources are made available to relevant managers in order to meet these requirements.

Verde Services health and safety objectives are to minimise the number of instances of occupational accidents and illnesses and ultimately to achieve an accident-free workplace.

All employees will be provided with such equipment, information, training and supervision as is necessary to implement the policy and achieve the stated objective.

Verde Services recognise and accept their duty to protect the health and safety of all visitors to the company, including contractors and temporary employees, as well as any members of the public who might be affected by our operations.

Verde Services regards the promotion of health, safety and the environment as a mutual objective between management, employees and sub-contractors. Co-operation on the part of all employees is vital to the success of the objectives of our health, safety & environmental policy and this will be actively encouraged through involvement and joint consultation.



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Whilst the management of Verde Services will do all that is within its powers to ensure the health and safety of its employees, it is recognised that health and safety at work is the responsibility of each and every individual associated with the company. It is the duty of each employee to take reasonable care of their own and other people's welfare and to report any situation which may pose a threat to the wellbeing of any other person.

The management of Verde Services will provide every employee with the training necessary to carry out his or her tasks safely. However, if an employee is unsure how to perform a certain task or feels it would be dangerous to perform a specific job then it is the employee's duty to report this to their manager. An effective health and safety program requires continuous communication between employees at all levels. It is therefore every worker's responsibility to report immediately any situation that could jeopardise the wellbeing of themselves or any other person.

All injuries, however small, sustained by a person at work must be reported to the relevant Supervisor/Foreman in accordance with Verde Services accident reporting policy. Accident records are crucial to the effective monitoring and revision of the policy and must therefore be accurate and comprehensive.

Verde Services health, safety & environmental policy will be continually monitored and updated particularly when changes in the scale and nature of our operations occur. The policy will be updated at least every 12 months.

## **WORK PLACE STRESS POLICY**

A main cause of stress in the workplace is the workload of an individual. If the individual is given unrealistic targets, then stress may well become a problem. To combat this, Verde Services only ever set realistic targets for our employees to meet and will always encourage communication between management and employees to ensure our targets are suitable for everyone.

Stress does not just affect the general workforce it also affects management. Management often find themselves with huge workloads, including paperwork, attending meetings, touring the workplace and speaking to employees, etc.

Verde Services will endeavour to keep stress levels of their employees to a minimum. In order to do this, we need to recognise the signs and symptoms, such as:

- Irritability.
- Poor concentration.
- Sudden tendency to make mistakes.
- Depression.
- Aggressive behaviour.
- Anxiety and unease.



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- Increased smoking or alcohol intake.
- Increased absenteeism.

After recognising signs and symptoms of stress we will ensure procedures are in place to manage stress. These entail:

- Ensuring regular breaks from the work process.
- Talking to a colleague or manager.
- Time management.

Time management is an important feature when dealing with stress. Managing our time adequately is a good way to help stress levels building up. For instance:

- Establish work priorities.
- Allocate time for essential tasks.
- Don't put off any unpleasant tasks.
- Analyse anything that takes up a lot of your time – perhaps changes can be made.
- Carry out important, essential tasks when you feel at your best – some people perform better in the mornings, others afternoons.

### **RESPONSIBLE PERSON - DIRECTORS**

The person with overall and final responsibility for health and safety in Verde Services is Gary Dwyer Director. The person responsible for overseeing, implementing, and monitoring the policy is Luke Dwyer Director. This responsibility includes:

- The provision of sufficient resources for implementing the general policy.
- Ensuring that all employees are fully aware of their responsibilities under the health & safety at work act 1974 and that these responsibilities are fulfilled.
- Ensuring that the company complies with all the requirements of health, safety & environmental legislation.
- Ensuring that the arrangements made for health, safety & environmental and for securing the effectiveness of the general policy are implemented.
- Ensuring that site inspections are carried out to establish the need for any special health, safety & environmental precautions, where required.
- Ensuring that all inspections and examinations required are carried out and that adequate records are maintained.
- Ensuring that all accidents are investigated and that the necessary reporting and recording procedure is implemented.
- Monitoring the effectiveness of the general policy and revising the policy when required.
- Ensuring that all employees are aware of domestic and site procedures and that these are complied with.



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## **ALL EMPLOYEES AND SITE OPERATIVES**

All employees including sub-contractors have a duty to ensure they do not cause injury to themselves or others by their own acts or omissions. They also have a specific duty to comply and co-operate with their employer on all matters relating to health, safety, and welfare.

In order to fulfil those duties, employees and Sub-Contractors must:

- Comply with this policy.
- Take reasonable care of their own health, safety and welfare, and the health and safety of others that may be affected by their acts or omissions. Guidance will be given to employees concerning the standards of reasonable care expected.
- Co-operate with the company in the performance of company policy and legal duties. All compliance requirements will be clearly defined for each employee.
- Not misuse equipment provided in the interest of safety and health. Full training will be provided to ensure employees know how to use equipment safely.
- Ensure that all safeguards and protected equipment are used where necessary. Supervision will be provided to prevent forgetfulness and error so far as is reasonably practicable.
- Assist in the maintenance of good housekeeping.
- Wear and maintain personal protective equipment issued and comply with all its requirements.
- Report immediately any equipment found to be unsafe.
- Report immediately to their manager, any accidents or near misses and where necessary obtain first aid treatment.
- Assist in the investigation of accidents, near misses and dangerous occurrences.
- Conform to safety rules at all times.

## **NEW EMPLOYEES**

New employees will receive induction training. The objective is to make them familiar with all aspects of health and safety relating to their time in Verde Services employment.

Aspects covered will include:

- Emergency procedures.
- First aid arrangements.
- Accident and injury reporting procedures.
- Method statements and risk assessments.
- Control measures in place to control risks.
- Health risks involved with substances hazardous to health.
- Use and maintenance of personal protective equipment.
- Reporting of hazards.



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## **SUB-CONTRACTORS**

Sub-contractors will be expected to provide proof of their own safety standards and procedures (health, safety & environmental policy, risk assessments, method statements, etc.) and also complete a contractor questionnaire.

Sub-contractors will only be employed by Verde Services following an appraisal of the contractor's health and safety standards relating to staff competence, methods of work, equipment and materials, risk assessments and safety policy.

All sub-contractors' operatives attending site must hold a valid competency card (CSCS or affiliated trade card).

Sub-contractors will be subject to routine monitoring and will be expected to maintain standards in line with company policy.

All sub-contractors shall comply with all rules and regulations currently in force throughout Verde Services.

No sub-contractors will be permitted to commence work anywhere on Verde Services premises or sites without first informing the relevant site manager or their delegate, signing in and receiving a site induction.

Sub-contractors shall ensure all equipment brought onto site, including borrowed or hired equipment, is safe and suitable and will only be used in accordance with legal requirements.

No sub-contractor will endanger other persons by their activities and will use the correct equipment safely and work in a safe manner.

Sub-contractors must have adequate insurance to indemnify the company against any or all loss, injury, damage or claim which may arise directly or indirectly as a result of an act or omission on the part of the sub-contractor.

All Sub-contractors must report accidents and near misses to the site manager or their delegate.

The following factors will be considered as part of our procedures for vetting contractors:

- Sight of the contractor's own safety policy, risk assessments, method statements, permits to work, etc. as applicable.
- Clarification of the responsibility for provision of first aid and fire extinguishing equipment.
- Details of articles and hazardous substances intended to be brought to site, including any arrangements for safe transportation, handling, use, storage and disposal.
- Details of plant and equipment to be brought onto site, including arrangements for storage, use, maintenance and inspection.
- Clarification for supervision and regular communication during work including arrangements for reporting problems or stopping work in cases where there is a serious risk of personal injury.



- Confirmation that all workers are suitably qualified and competent for the work (including a requirement for sight of evidence where relevant).
- Evidence showing that appropriate Employers and Public Liability Insurance is in place.
- Completion of Verde Services sub-contractors' questionnaire.

When working on Verde Services premises or on behalf of Verde Services, it is considered that sub-contractors are joint occupiers/employees for that period and therefore we both have joint liabilities in “common areas”. All sub-contractors shall comply with all rules and regulations enforced by Verde Services. Verde Services will stop contractors working immediately if their working practices appear unsafe. Sub-contractor personnel should report any concerns to a manager immediately.

## ARRANGEMENTS

### Consultation

The management of Verde Services sees consultation and communication between employees at all levels as an essential part of effective health and safety management. Consultation will be facilitated by means of toolbox talks, inductions and safety meetings, as often as is deemed necessary. The purpose of safety meetings is to provide a forum in which information may be conveyed and employees' questions on health and safety issues answered. In addition, these meetings will provide an opportunity to assess the continuing effectiveness of the policy.

### Communication

The management of Verde Services will endeavour to communicate to employees their commitment to safety and to ensure that employees are familiar with the contents of the company health, safety & environmental policy. Verde Services communicates with its employees orally, in the form of directions and statements from their manager, in writing, in the form of directives and this policy statement, at induction's and by example.

If we are to build and maintain a healthy and safe working environment, co-operation between employees at all levels is essential. All employees are expected to co-operate with management and to accept their duties under this policy. Disciplinary action may be taken against any employee who violates safety rules or who fails to perform his or her duties under this policy.

Employees have a duty to take all reasonable steps to preserve and protect the health and safety of themselves and all other people affected by the operations of the company.

Site specific induction's will include information on:

- Site rules.
- Method statements or risk assessments relevant to the project.



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- Significant risks and precautions to take.
- Emergency procedures.
- First aid arrangements.
- Welfare facilities.
- PPE requirements.
- Electricity awareness.

A register confirming induction has been carried out will be maintained on site by the Director Luke Dwyer.

### **Information, Instruction & Training**

It is the policy of Verde Services to provide suitable and sufficient information, instruction and training to all our employees, not only to comply with statutory requirements but to secure a safe and healthy working environment for employees and visitors who may be affected by our activities. To fulfil this duty, we shall:

- Induct all new employees.
- Inform employees of updates of this policy and provide them with a copy of the updates.
- Discuss method statements and risk assessments with relevant employees.
- Hold toolbox talks on a regular basis, keeping record of the date, attendees and topics covered.
- Ensure employees receive results of any inspections or audits carried out.

Ensure that employees who have transferred from one task to another receive suitable information, instruction, and training in their new task before they undertake the work. Safety training is regarded as an indispensable ingredient of an effective health and safety program. It is essential that every worker in the organisation be trained to perform his or her job effectively and safely. It is the opinion of Verde Services that if a job is not done safely then it is not done effectively.

All employees will be trained in safe working practices and procedures prior to being allocated any new role. Training will include advice on the use and maintenance of personal protective equipment appropriate to the task concerned and the formulation of emergency contingency plans. Training sessions will be held as often as is deemed necessary and will provide another opportunity for employees to express any fears or concerns they might have about their jobs.

Where approved by the construction director, work procedures may be varied to comply with client safety requirements. Employees will be provided with suitable information, instruction, and training prior to starting tasks on new work sites. Relevant information and instructions provided and required by the client on a work site will form part of the site induction session.

Verde Services will ensure employees are made aware of method statements and risk assessments undertaken for specific projects.



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Employees will be required to sign the method statement register confirming they have been made aware of, and will follow, the correct safe systems of work. No employee shall use any equipment or work in any area unless assessed as competent to do so and authorised to do so by the site manager.

The approved poster “Health and Safety Law – What you need to know” is displayed in a prominent position. This poster will always be kept in a legible condition with the names of responsible persons entered in the appropriate spaces provided.

### **Discipline**

Employees will be disciplined in accordance with the procedure laid down in their contract of employment for any breach of safety rules or of policy requirements.

### **Disciplinary Rules**

Verde Services believes that health, safety & environmental is a critical factor that needs to be considered when running a business. To enable the company to control safety, several safety rules have been drawn up. Failure to comply with these rules will result in employees being subject to disciplinary action. If after investigation Verde Services believes that employees have acted in one of the following ways, then employees may be dismissed for gross misconduct:

- Deliberately breaking any safety rules.
- Removal or misuse of any piece of equipment, label, sign or warning device which is provided by the company for the protection and safety of its employees.
- Using a naked flame in no smoking areas.
- Failure to follow laid down procedures for the use of:
  1. Flammable or hazardous substances.
  2. Toxic materials.
  3. Items of lifting equipment.
- Behaviour in any manner that could lead to accidents (horseplay, practical jokes etc.).
- Undertaking any action that may interfere with an accident investigation.

### **Safe Working Procedures**

All employees will be made aware of the Verde Services safe working procedures and must adhere to the requirements.

### **Risk Assessment**

All work activities will be subject to a risk assessment to identify equipment, systems and training needs. Assessments will be carried out by Verde Services and advice sought from our consultants where necessary.



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The company keeps a record of all activities for which assessments have been made, and includes all activities required by statute, and all other areas where potential injury or ill health, both mental and physical, might arise. All work activities will be carried out in accordance with current good practice as a minimum requirement.

### **Company Policy and Procedure on Risk Assessments**

As the first step in making such assessments, Verde Services will identify all significant hazards of the company's activities. Where possible, these hazards will then be eliminated by such means as are reasonably practicable. In circumstances where a hazard cannot immediately be removed, the risk posed by that hazard will be assessed by Verde Services.

All measures necessary to control or reduce that risk will be considered, specified, and recorded, and the appropriate action taken as soon as possible. Records of risk assessments will be kept and reviewed on an annual basis to establish their continual validity. Assessment summaries will be held on site and in vehicle safety files. Any new process or equipment will have its risks duly assessed before work with it commences. Any modifications to a process or equipment likely to significantly alter its characteristics will be similarly assessed before such modifications are carried out.

Verde Services will collate all documentation and will keep a current copy of the assessments carried out within the company. The findings of the assessments will be integrated into the general safety training program to ensure that legal obligations embodied in regulations, approved codes of practice, guidance notes and other literature are fully evaluated and discharged.

### **Audits**

In the office environment, managers will carry out departmental safety audits on a regular basis. These will include looking at housekeeping, workstations and any problems that have been raised by a member of the department. Risk assessments will be reviewed on an annual basis.

Display screen equipment assessments shall be undertaken whenever any major changes take place in the office environment. For work outside of the office environment, audits will need to be made more often by supervisors. These audits will include not only checking the operations being carried out but also fire procedures, machines and their operators, risk assessments and method statements relating to the operations. Written records of inspections with identified problems and remedial actions taken will be made and kept on file.

### **Monitor & Review**

The Directors have the specific responsibility for monitoring and reviewing Verde Services health, safety & environmental policy. To do this, they will:

- Liaise with the health, safety & environmental consultants as required, to keep up to date with current health and safety legislation, HSE initiatives and the latest Guidance documentation.



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- Review any significant accidents or incidents to decide whether a procedural change is necessary.
- Review any criticism from the HSE, client, principal contractor, or other relevant parties to decide whether any procedural changes are necessary.
- Review new legislation, guidance notes, HSE initiatives, etc.
- Review working procedures and training requirements as necessary.
- Set safety objectives.

### **Welfare Facilities**

Suitable welfare facilities are provided at the office premises for employees. All employees are expected to treat welfare facilities with due respect and leave them in a fit and clean condition after use. Arrangements will be made when applicable, with the client or principal contractor of a site being worked on, for the usage of any existing welfare facilities.

The construction (design & management) regulations 2015 (CDM) require welfare facilities to include:

- An adequate number of toilets for the number of persons expected on site at any one time.
- Washing facilities (including hot and cold water), soap and towels.
- Drinking water and cups.
- Eating and rest facilities – tables and chairs with backs, facilities for warming food and making hot drinks.

If the Client is not providing any facilities, and Verde Services are the principal contractor, we will ensure necessary arrangements are undertaken for our employees to have access to warm rest facilities where hot drinks can be prepared, and food consumed (e.g. within fully equipped welfare units and / or provision of a portaloo).

Personnel are expected to treat all welfare facilities with due respect and leave them in a suitable condition. Verde Services personnel will be provided with information regarding designated outdoor smoking areas on a work site at the site induction.

### **First Aid**

First aid boxes will be provided and maintained in the office, on site and travelling first aid kits will be provided in all company vehicles. Regular checks on the contents and expiry dates of sterile items will be carried out by the site manager. Replacement items will be requested from the head office or taken from any stock items held on site. First aid boxes will be easily accessible to all employees.

First Aider training courses are undertaken by relevant personnel. Details of the designated Verde Services site first aider will be provided at each relevant site induction. Relevant employees will be instructed in basic first aid procedures and must report any injury sustained during work activities to a relevant manager.



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Relevant details such as name/address/telephone of nearest A & E Department is provided to personnel at all external site inductions. Such details will also be posted on the site notice boards.

## **CDM**

The CDM Regulations place duties on all parties involved in construction work. It is the policy of Verde Services to comply with the law as set out in the construction (design & management) regulations 2015 (CDM). Verde Services will:

- Comply with the requirements of the client and principal contractor on all sites controlled by CDM.
- Co-operate with relevant parties so far as is necessary.
- Comply with rules set out in the construction phase health, safety & environmental plan.
- Provide relevant information for inclusion in the health, safety & environmental file.
- Produce information regarding accidents, incidents or dangerous occurrences occurring on site.

Ensure employees and sub-contractors are aware of sections of the construction phase health, safety & environmental plan relevant to them.

## **Principal Contractor**

If Verde Services is acting as principal contractor, we shall:

- Take the pre-construction information and develop it into a management document for controlling health and safety throughout the project.
- Take reasonable steps to ensure co-operation between all contractors sharing the site.
- Ensure, so far as is reasonably practicable, all contractors follow the rules set out in the health, safety & environmental plan.
- Take reasonable steps to ensure only authorised persons are admitted on site.
- Ensure project notification details (F10) are displayed (where applicable).
- Liaise and co-operate with the principal designer.
- Give reasonable directions to any contractors regarding health and safety.
- Ensure written rules are included in the construction phase health, safety & environmental plan.
- Ensure contractors employees are made aware of site rules contained in the plan and they have been made aware of the site emergency procedures.
- Maintain a project health, safety & environmental file and present this to the principal designer at the completion of the project.

## **Contractor**

If Verde Services takes on the role of a contractor under CDM, with others taking up the principal contractor role, we shall fulfil our duties by:



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- Informing our employees and sub-contractors of the site emergency procedures and any other relevant aspects of the construction phase health and safety plan.
- Co-operating with the principal contractor on health and safety issues and advising them of any new hazards or shortcomings in existing procedures.
- Advising the principal contractor of any significant risks identified in our own risk assessments.
- Informing the principal contractor of any injuries or dangerous occurrences.

As a contractor, Verde Services will refer to the construction phase H&S plan for details of hazards already identified, together with site rules and details of welfare arrangements and emergency arrangements. At the end of a CDM project, Verde Services will provide any required documentation for inclusion in the health, safety & environmental file to the principal designer. This will include details of the works undertaken and the materials used together with any contract drawings (if applicable).

### **Workplace Inspection**

It is the policy of Verde Services to comply with the workplace (health, safety & welfare) regulations 1992. Managers will conduct regular inspections of the office and workshop premises and the various work sites being worked on. Such inspections provide an opportunity to review the continuing effectiveness of the policy and to identify areas where revision of the policy may be necessary. In addition, inspections will be conducted in the relevant areas whenever there are significant changes in the nature and / or scale of our operations.

### **Work Equipment**

It is the policy of Verde Services to comply with the law as set out in the provision and use of work equipment regulations 1998. All plant and equipment provided by Verde Services will meet all relevant safety standards. Electrical and mechanical safety standards of the equipment provided will be checked periodically and any necessary maintenance repairs to damaged equipment will be carried out.

Verde Services will endeavour to ensure that all equipment used in the premise is safe and suitable for the purpose for which it is used. All employees will be provided with adequate information and training to enable them to use work equipment safely. The use of any work equipment that could pose a risk to the wellbeing of persons in or around the premise will be restricted to authorised persons. All work equipment will be maintained in good working order and repair. All employees will be provided with such protection as is adequate to protect them from dangers occasioned using work equipment.

All work equipment will be clearly marked with health and safety warnings where appropriate. Employees must not use any equipment not belonging to Verde Services unless specific authorisation has been obtained first.



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Site planning will consider the need for mobile work equipment and delivery vehicles being around. Where practicable, vehicles and people will be segregated by suitable barriers and signage or pedestrian walkways established with clearly marked out crossing points. Suitable storage areas will be designated for the offloading and loading of materials.

### **Operating Equipment**

It is the policy of Verde Services to comply with the law as set out in the provision and use of work equipment regulations 1998 (PUWER).

It is obvious that tools such as grinding and cutting machines are dangerous. However, so are gear ratios, drive belts, fans and chain drives, rotating shaft or spindles such as starting handles. Numerous accidents have occurred where people have been severely injured or killed due to being trapped by conveyor systems. Machinery is fitted with guards to prevent any person coming into contact with moving parts as well as work pieces flying out of the machine. The Law requires all dangerous machinery to be guarded. It is illegal for employees to remove any guards or tamper with any safety devices such as interlocks. If employees are required to remove any guards it is important to ensure authorisation to do so and the machine is isolated.

Before operating any machinery, employees shall receive suitable information, instruction, and training to ensure they are aware how to stop the machine. Always check that guards are in position and functioning correctly.

#### **Do**

- Make sure you know how to stop the machine.
- Ensure all guards are in place.
- Check that no oil or grease drips on the floor and always wipe up accidental spills.
- Always report any faulty machinery immediately.
- When using a starting handle, always keep your finger and thumb on the same side of the handle.

#### **Do not**

- Talk to or distract any machine operators.
- Clean a machine whilst it is in motion.
- Clean machines with compressed air blowers.
- Wear any jewellery that may be caught in moving parts.
- Undertake any maintenance operations without the machine being isolated.

If employees are unsure about the safe operation of a piece of machinery, they must immediately inform their supervisor or the site manager.

Operating unguarded or badly guarded equipment **MAY COST YOU YOUR LIFE.**



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### **Machinery safety – general**

Before any new piece of equipment is purchased, Verde Services will obtain an assurance from the supplier that it complies with the requirements of section 6 of the health and safety at work act 1974, provision and use of work equipment regulations, supply of machinery (safety) regulations, and any relevant British or European standards. Certificates of conformity or incorporation where appropriate, will be obtained and held in the office.

It is the responsibility of the relevant directors and managers to ensure that, if any machinery on site has dangerous parts, those dangerous parts are fully and properly guarded as intended by the manufacturers. The relevant directors and managers will ensure that machinery known to present particular hazards is operated only by a person trained and authorised, in writing, to do so.

The authorised operator must ensure that all machinery guards are always properly in place while the machinery is in use and will check prior to the commencement of each working day that all guards and emergency stop devices are in good condition and function correctly. The operator will report any defects, actual or suspected, to their manager who will take the appropriate action forthwith. The relevant directors and managers will ensure that all maintenance schedules are adhered to and will keep written records of all such maintenance. Should a fault occur with any equipment, employees shall remove the equipment from service and report it to the relevant director or manager.

### **Asbestos**

It is the policy of Verde Services to comply with the law as set out in the control of asbestos regulations 2012.

Asbestos was used widely in the UK between the 1950s and 1980s (e.g. asbestos cement, in insulation boards and in paints, paper and floor coverings). Consequently, it is likely that asbestos is present in all buildings erected during this period. All reasonably practicable steps have been taken to prevent, and where not possible reduce to the lowest level possible, the exposure of employees and visitors to asbestos. Verde Services personnel attend regular asbestos awareness training and records are kept.

Prior to commencing work on site, site managers must ensure that the client has provided a copy of the asbestos survey and / or asbestos register; details contained within, will be shared with employees and sub-contractors' employees.

Where asbestos must be removed to enable work to take place safely, Verde Services will appoint a licensed asbestos contractor to undertake the removal or utilise the client's approved contractor. Verde Services personnel will not attempt to carry out asbestos removal. Any employee, who uncovers hidden material or dust, which he suspects may contain asbestos, will stop work immediately and contact the contracts manager and / or site Manager. Arrangements will then be made for the material or relevant area to be inspected (and, if necessary, closed down) and for asbestos to be removed.



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## Work at Height

It is the policy of Verde Services to comply with the law as set out in the working at height regulations 2005.

Verde Services will ensure any work at height is properly planned prior to work being carried out.

- The work shall be appropriately supervised.
- Work at height will be carried out in a safe manner.
- There will be a plan for any emergencies and rescue needed.
- Weather conditions will be considered. Verde Services will comply by:
- Assessing the overall risk, i.e. erection, use and dismantling of scaffolds.
- Addressing the findings of the risk assessment.
- Implementing a safe system of work.

For some operations, even though all practical steps have been taken, there may still be a risk of persons falling from height. In such cases, safety harnesses with lanyards will be worn by Verde Services personnel and clipped to a secure anchor point. Users will inspect their harness and lanyard before every use. Site supervisors will undertake a formal thorough inspection of safety harnesses on a three-monthly schedule or as recommended by the manufacturers. The manufacturers provide record cards for inspection reports.

## Scaffolds. Where Applicable to Role.

It is the policy of Verde Services to comply with the law as set out in the working at height regulations 2005. Verde Services personnel only work from scaffolds which:

- Have been erected by a competent and authorised scaffolding company to current standard (TG20:13).
- Handover certificate has been received by the site manager.
- Have toe boards and guard rails installed (and brick guards where necessary).
- Are on firm, stable ground.
- Are suitable for the conditions likely.
- Are stable enough to withstand the likely load.
- Have safe access and egress means for personnel (secured ladder or internal ladder).

Where applicable. Verde Services supervisors, will carry out pre-use visual checks of scaffolds, including the inspection of hand-over certificates and scaff-tags. If faults or defects are noted, personnel will not use the scaffold and the relevant scaffolding company will be notified immediately. Site managers and supervisors will visually inspect scaffolds before use.

The scaffolding contractor will be appointed to conduct the schedule 7 statutory inspection of the scaffold at intervals no greater than 7 days, or if the scaffolding has been adapted or has been exposed to inclement weather conditions.



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Verde Services personnel will never alter any scaffold or remove any components. Verde Services personnel will never overload the working platform of scaffolds and will keep the working platform clear of obstructions and tripping hazards. Scaffold access ladders will be removed or protected when the scaffolding is not in use, to prevent unauthorised access. Verde Services personnel will always lift or pass materials down in a safe manner and for waste removal utilise waste chutes where ever possible.

### Ladders & Stepladders

Ladders will be inspected regularly, including before and after use. If any defect is found, remedial action must be taken immediately, and the ladder/access equipment must not be used until such remedial action has been completed. Wooden ladders must not be painted. They must be checked for rot, decay, mechanical damage, splintering and wear and tear of the stiles, head and foot of the stiles and rungs. Metal ladders and access equipment must be checked for corrosion and excessive wear, oxidation, distortion, and twisting.

Ladders will only be used for works of short duration or when they are most practicable means of access. All ladders will be:

- Of suitable and sufficient strength for the purpose.
- Erected on firm and level ground and at an angle of 75 degrees (approximately 25cm for each 1m vertical).
- Supported by the stiles only.
- Secured from slipping.
- If there is no other means of securing the ladder then another employee will foot the ladder at the base when it is being used.
- At all times the operator on the ladder shall keep both feet securely on the rungs and not use parts of buildings such as window sills etc.
- Operatives should be able to maintain three points of contact (both feet and one hand) whilst working from a ladder.
- The operator will never over-reach at any time i.e. more than one arm length from the ladder.
- If used as means of access, there must be a suitable handhold to provide a safe stepping off point.

Ladders longer than 3m should be securely fixed at the upper end or if this is not practicable then fixed nearer the lower end. If neither of these is practicable, and the ladder is less than 6.5m long, ladders stops shall be used or a person must hold the ladder at its foot to prevent it slipping.

The carrying of loads should be avoided when using a ladder.

Personnel shall NEVER overreach from ladders. Ladders are to be moved to the next location as required. Regular monitoring of worksites is undertaken, and any personnel found (or reported) to be overreaching and putting themselves and others at risk shall be removed from the particular project and may face disciplinary action.



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Work tasks involving extensive use of ladders will be subject to specific written method statements. Stepladders will only be used when:

- They are the most practicable means of access.
- They are the correct type.
- They are in good condition.
- They are stood on firm, level ground.
- There is adequate working space.
- They are positioned so that personnel do not need to overreach.

Ladders and stepladders will always be removed from working areas when the area is to be left unattended, e.g. overnight.

### **Mobile Towers. Where Applicable.**

Towers shall only be erected and dismantled by competent and trained personnel. Verde Services will ensure that mobile towers, once erected, are subject to the following pre-use checks:

- Tower is vertical and square and the horizontal braces and platforms are level.
- Outriggers and stabilisers are correctly positioned and secured.
- Baseplates/castor wheels are in full contact with the ground (including those on stabilisers or outriggers). All castors shall be properly locked.
- Spigot and socket joint locks holding the frame together have been secured.
- Bracing members are located exactly in accordance with instructions in the supplier's manual.
- Guardrails and toe boards are in position as required.
- Access stairways and ladders are in position and secured.

Mobile towers will be maintained in good order. A competent person will undertake regular inspections to ensure the tower has not been altered in any way. Any damaged or defective components will be replaced before a tower is used again.

### **Mobile Elevated Work Platforms**

Verde Services will ensure that the correct type of mobile elevating work platform is selected for any work task that is to be undertaken.

Under no circumstances will any employee of Verde Services be permitted to operate the equipment without proper and adequate training specifically for the type of machine being used.

It is company policy to issue restraining safety harnesses when working from a MEWP and to ensure that they are always worn by employees using the working platform other than over open water. When working from a scissor lift there is no requirement to wear a safety harness unless it stipulated as part of the safe system of work.

Prior to using any equipment, the operator will undertake daily inspections of the equipment before commencing work to ensure that the equipment is in working order.



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## **Lifting equipment**

Lifting equipment includes any equipment used at work for lifting or lowering loads/people and any attachment used for anchoring, fixing or supporting it. Examples include forklifts, lifts, cranes, chairs, ropes and slings. Lifting equipment must be:

- Strong, stable and suitable for its particular use. Any load attached to lifting equipment shall also be suitable.
- Marked to indicate safe methods of use and safe working loads. Employees must operate equipment in accordance with its marking and must not load it beyond safe limits.
- Positioned or installed in such a way to prevent the risk of injury.
- Thoroughly examined before being used for the first time (where appropriate) with an appropriate report being drawn, if necessary.
- Thoroughly examined after installation or assembly and before being put to service, where safety depends on the installation or assembly condition.
- Inspected regularly and tested periodically as may be specified by law with an appropriate report being drawn (if necessary).

Any lifting equipment which is used to lift or carry people must be suitable and safe for this purpose and must be marked accordingly. The equipment shall be tested and inspected regularly, as required by law. All lifting operations must be carried out in a safe manner by employees who are properly trained for the task. In addition, all lifting operations must be planned and supervised.

## **Electricity at Work Regulations**

In accordance with the requirements of the electricity at work regulations, Verde Services maintains a register of electrical equipment and ensures the equipment is inspected and tested on a regular basis.

This includes:

- Visual inspection before use and at monthly intervals.
- Test and visual inspection at three monthly intervals for portable tools used regularly.
- Annual inspection for site accommodation units.
- Hired electrical equipment will be inspected and tested.

Portable electrical equipment should be operated at 110volts, supplied from a transformer centre tapped to earth. This includes temporary site lighting.

## **Electrical Equipment**

All electrical equipment must be safe and suitable for its intended use and must be used in accordance with manufacturer's instructions and information.



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In particular:

- Electrical equipment must never be used with wet hands.
- Earth connections and screens must not be interfered with.
- Electrical equipment must be positioned safely and securely, e.g. not too close to walls and partitions and allowing for adequate ventilation and cooling.
- Conductors and liquid containers (e.g. a cup of tea) must be kept clear of all electrical equipment.
- Electrical equipment and the mains supply must not be overloaded.

All electrical equipment and their location shall be recorded in a designated book to enable necessary tests to be made. All electrical equipment will be visually inspected and tested regularly. The results of testing shall be recorded. Out of date equipment must not be used.

Faults can occur between checks. Therefore, employees should look out for and pay particular attention to the following potential faults/defects:

- Damage to the insulating sheath around an electrical cable.
- Damage to a plug.
- Joints in the cable, other than due to proprietary cable connections.
- Damage to the external casing of equipment.
- Overheating, this may be evidenced by burn marks or discolouration to plugs, casing or cables.
- Evidence of inappropriate use, e.g. if equipment is wet.
- Any loose connections.

Employees must report any defect or fault which they notice in any electrical equipment to their manager as soon as they discover it. Faulty or defective equipment must not be used until repaired. If electrical equipment cannot be repaired immediately, its power supply should be switched off and it should be isolated.

All equipment shall have a suitable means of isolation which is easily accessible and identifiable. The isolation points must be secured (e.g. by removing the plug) or, if this is not possible or cannot be done safely, by attaching a clear notice (e.g. "DO NOT USE – FAULTY EQUIPMENT"). Barriers must be used where necessary. Only adequate replacement parts shall be used (e.g. double insulation parts for double insulated equipment).

Any conducting part of a system which could conceivably become live and yet be handled (e.g. external metal casing of an electric apparatus) must be earthed. All equipment designed with an earth shall be tested before being put into use, to ensure that it is properly earthed.

The use of any electrical equipment which is not owned by Verde Services is prohibited, except where the employee has received prior written authorisation from the construction director (in which case the equipment must be PAT tested regularly).

Employees who are in doubt about the use of any electrical equipment or who require advice in relation to any such equipment should contact their manager.



Flexible cables shall be of the correct size for the load to be carried and must be sheathed with rubber or PVC. The outer sheath of every flexible cable must be firmly clamped to stop the wires pulling out of the terminals. All flexible cables must be examined frequently to ensure they are free of damage and that earth continuity is maintained. Trailing, frayed and loose cables must be reported immediately, to be fixed. Flexible cables of excessive length should not be used. In so far as this is practicable, there shall be sufficient socket outlets to avoid the need for long flexible cables or extension cables.

Extension cables should be used with caution and must be joined by proper plugs and sockets. In so far as possible, all cables must be:

- Kept clear of the floor or be protected to prevent heavy objects being placed or dropped on them or people walking or tripping over them.
- Protected where they pass over or round sharp objects or corners.
- Kept clear of radiators and pipe work.
- Laid to avoid being trapped in doors.

### Personal Protective Equipment

It is the policy of Verde Services to comply with the law as set out in the personal protective equipment at work regulations 2022.

All necessary equipment required for the protection of employees and those who may be affected by certain activities will be provided. All such equipment will comply with the relevant British standard or European community standard.

All personal protective equipment provided by Verde Services will be properly assessed prior to its provision. All personal protective equipment provided by Verde Services will be maintained in good working order.

All employees provided with personal protective equipment by Verde Services will receive comprehensive training and information on the use, maintenance, and purpose of the equipment. Verde Services will endeavour to ensure that all personal protective equipment provided is used and used properly by its employees.

- Hard hat to EN 397.
- Hi Visibility Jacket to EN 471.
- Steel toe capped boots with mid sole protection EN345.
- Safety gloves (EN 388 cut level 2).
- Eye protection to EN 166 grade F minimum.

**Safety eyewear** EN 166 grade F minimum – All employees will be issued with suitable impact grade and optical clarity (1F) safety goggles and or safety glasses as prescribed in the relevant task risk assessment.

**Safety footwear** EN345– All employees will wear suitable safety footwear (boot or shoe) which has toe and midsole protection. This can be composite or steel construction.



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**Clothing** – Suitable clothing will be worn on site for the environment in which employees are working e.g. wet weather gear during winter months, long sleeve clothing and full-length trousers in hot weather. All employees and sub-contractors are required to wear Verde Services high visibility waistcoat when they are on site. When working on electrical systems flame retardant PPE must be worn.

**Eye protection** - All employees will be issued with eye protection to EN 166 grade F Minimum.

**Safety gloves** - All employees will be issued with safety gloves to (EN 388 cut level 2 Minimum).

**Hard Hats** EN 397 – All employees will be issued with hard hats. All Verde Services sites are deemed hard hat sites. Where work takes place at domestic properties, bump hats will be deemed appropriate head protection.

Verde Services operate a colour coding for safety helmets for easy identification of site personnel.

- Senior manager – Blue Helmet.
- General site Operatives – White Helmet.
- Health & Safety – Black.

**Ear Defenders** – Employees who may be affected by high noise levels will be issued with ear defenders. These must be worn where noise levels exceed 85db (A).

**Safety Harness** – Will be provided for employees who are to carry out work from mobile towers or scaffolds.

### **Manual Handling Operations**

It is the policy of Verde Services to comply with the law as set out in the manual handling operations regulations 1992 (as amended).

Manual handling operations will be avoided as far as is reasonably practicable where there is a risk of injury. Where it is not possible to avoid manual handling operations an assessment of the operation will be made considering the task, the load, the working environment and the capability of the individual concerned. An assessment will be reviewed if there is any reason to suspect that it is no longer valid.

**Manual Handling weights are 25kg for Males 16kg for Females.** Assessment will include:

- Type of load to be carried/lifted.
- Weight of load.
- Distance of travel.
- Ground conditions.
- Fitness and health of personnel.
- Lighting of the area.

All possible steps will be taken to reduce the risk of injury to the lowest level possible.





In a construction environment, where the workplace can be constantly changing, assessment of manual handling operations will be continually monitored. The site manager will try to minimise requirements for manual handling and ongoing training will be provided to employees to enable them to carry out their own assessment of a load before carrying out the manual handling tasks.

### **Control of Hazardous Substances**

It is the policy of Verde Services to comply with the law as set out in the control of substances hazardous to health regulations 2002 (as amended).

A risk assessment will be conducted of all work involving exposure to hazardous substances. The assessment will be based on manufacturers' and suppliers' health and safety guidance and our own knowledge of the work process. Assessments will be reviewed periodically, whenever there is a substantial modification to the work process and if there is any reason to suspect that the assessment may no longer be valid.

All chemical substances (solvents, fluxes, oils, etc.) will be assessed for possible health effects or safety requirements by consulting the relevant suppliers/manufacturers hazard information sheets. Verde Services will ensure that exposure of employees to hazardous substances is minimised and adequately controlled in all cases. Appropriate precautions will be taken before use and no substance will be used unless approved by the managing director. All employees who will come into contact with hazardous substances will receive comprehensive and adequate training and information on the health and safety issues relating to that type of work.

All containers used for transporting substances will carry the appropriate warning labels as required by the relevant packaging and labelling regulations. Storing of chemical substances, flammable materials, liquids, and gases will follow current good practice and will comply with any legal requirements. All containers used for transporting substances will carry the appropriate warning labels as required by the relevant packaging and labelling regulations.

Verde Services produce generic assessment of substances in regular use and copies are kept and made available on site. The site supervisor makes checks to ensure the assessments are relevant to the site.

COSHH assessments can then be submitted and agreed with the principal contractor (where applicable). The risks associated with the use of hazardous substances will be assessed by making a systematic review, which includes:

- Quantities of the substance required.
- The form of the substance (liquid, solid, dust, etc.).
- How is it likely to cause harm (inhalation, skin contact, ingestion, etc.).
- How many people are likely to be exposed, and for what length of time.
- Can the substance be replaced by a less hazardous substitute? Employees using hazardous or dangerous substances will ensure.



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- Chemicals and substances in use are known to the construction manager.
- Chemicals and substances are used only as directed by the construction manager.
- Chemicals and substances are stored in approved locations as indicated by the construction manager.
- Residual and waste materials are safely removed from site on completion of work and disposed in accordance with relevant legislation (No dangerous substances must be disposed of down drains or sinks).

### **Angle Grinders and Disc Cutting Tools**

It is the policy of Verde Services to comply with the law as set out in the provision and use of work equipment regulations 1998.

Only trained and competent persons will mount abrasive wheels. Certification will be available of training and the date on which training was undertaken. Suitable steps will be taken to control risks. These include:

- Adequate support and stability for the work piece.
- Guards in place and suitably adjusted and secured.
- Operative will maintain a firm grip when operating the machines.
- Necessary & correct PPE being worn correctly for the task being undertaken.

### **Noise**

It is the policy of Verde Services to comply with the law as set out in the control of noise at work regulations 2005.

Noise is commonly defined as unwanted sound. It can be a hazard and can cause illness when noise levels are very loud or prolonged. Many elderly people experience difficulties with hearing which is quite normal. Employees will be encouraged to wear personal hearing protection wherever necessary to safeguard their hearing from excessive noise whilst at work. Wherever possible, noise levels will be reduced as far as practicable by fitting mufflers on tools where appropriate.

In accordance with the regulations, Verde Services will carry out assessments of noise levels to which employees are exposed and reduce the noise levels whenever practicable. Where the levels exceed the First and Second Action levels, 80dB(A) and 85dB(A), warning signs will be prominently displayed telling or advising all personnel to wear ear protection

Quiet plant and equipment will be selected wherever practicable. Operator noise levels will be checked from manufacturers or supplier's information. All non-essential employees will be prohibited from noisy areas and regular breaks arranged for the equipment operators. Hearing protection will be worn by operatives and persons in the immediate vicinity if any equipment carries a noise warning sign.



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## Vibration

It is the policy of Verde Services to comply with the law as set out in the control of vibration at work regulations 2005.

Verde Services will assess the vibration risk from tools and plant to our employees and introduce a program of control to eliminate the risk or reduce it to as low as level as is reasonably practicable. Management will provide employees with information and training on possible health risks through excessive exposure to vibration. Verde Services will keep records of any health surveillance undertaken. Vibration white finger is a common hazard associated with vibrating tools and equipment. Verde Services employees can help reduce the risk to themselves by:

- Informing their supervisor about tools or processes which produce high levels of vibration.
- Keeping warm whilst at work (especially the hands) to help maintain good blood flow to the hands and fingers. Wear suitable gloves and warm clothing when working outside or in cold conditions.
- Not smoking (smoking affects the blood flow).
- Exercising the hands and fingers to improve blood flow.
- Using the correct tool for the job.
- Never applying more force than necessary.
- Avoiding long periods of using vibrating equipment without a break.
- Maintaining tools and equipment in good working order. If tools are in a poor condition, then the relevant Supervisor should be informed so that the tool can be repaired or replaced.
- Never ignoring symptoms. If an employee thinks vibration white finger could be affecting their hands or fingers, they must consult a doctor and inform their supervisor or the site manager.

Verde Services will ensure the best available tools and equipment are selected for tasks. This will include ensuring new tools have vibration controls built in. Verde Services will ensure personnel take regular breaks from the task and the task is rotated between personnel. Suitable gloves and clothing will be provided.

## Company Vehicles

It is the policy of Verde Services to comply with the law as set out in the road traffic act.

All company vehicles will be insured for their intended purpose and only authorised persons allowed to drive them. All persons using company vehicles must hold a current driving license appropriate to the type of vehicle. All company vehicles will be maintained in good order and regularly inspected and serviced in accordance with manufacturers' recommendations and ministry of transport requirements. Private vehicles used for company business are subject to the same requirements.



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Drivers will visually examine their vehicles prior to use, paying particular attention to tyres, lights, horn, brakes, engine, screen wash, wipers, coolant, oil and fuel levels. Any defect must be immediately reported to enable the necessary actions to be taken.

No driver or operator of a company vehicle shall attempt to drive whilst under the influence of alcohol or drugs. Any such event will result in suitable disciplinary action. No unauthorised passengers will be carried in company vehicles. No person shall answer or make a telephone call from a hand-held mobile telephone whilst driving a company vehicle. Mobile phones should be switched off whilst driving as their use is prohibited whilst driving a company vehicle. Smoking, including the use of electronic cigarettes is prohibited in all company vehicles. Speed limits will be adhered to at all times. This includes site speed limits. First aid boxes and fire extinguishers are provided in all vehicles (company and privately-owned vehicles).

### **Loads**

The engine of the vehicle will be switched off whilst the vehicle is being loaded or unloaded.

Vehicle drivers will not attempt to move an overloaded vehicle. Verde Services employed drivers shall never allow their vehicle to be overloaded. If in doubt, the driver must seek assistance from a site or senior manager. The vehicle, control and operation, and the security of the load is always the responsibility of the driver. This duty applies equally when the vehicle is travelling loaded or unloaded. Loads shall be placed in such positions that no danger or nuisance is caused to any persons, property, or other road users. Special care must be taken to prevent debris falling or blowing onto roadways.

The load should be positioned and secured so that it will not move in relation to the body of the vehicle that may adversely affect the stability and roadworthiness of the vehicle. It is the responsibility of the driver to ensure loads are secured. Straps, etc. which may be required to restrain the load must be in the correct position and securely fastened.

### **Disabled Employees and Visitors**

It is the responsibility of the construction director and the relevant directors / managers to be aware as far as reasonably practicable of any disabled employee or visitor in the premises. In the event of an emergency, in addition to following the normal emergency procedure, they shall arrange assistance for disabled employees or visitors, inform or remind them of the guidance contained below and inform the designated employee of the situation.

Disabled employees or visitors with impaired mobility (i.e. anyone who cannot, without the assistance of another, leave a building) who are on a ground floor should, in case of an emergency, wait until the initial rush is over and then evacuate the building, if such an employee or visitor is on another floor, s/he must inform at least two persons of his or her location as soon as an emergency occurs and ask them to inform the designated employee or emergency services.



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The employee or visitor should then proceed to a designated protected escape area which will be separated from a fire by fire-resisting construction and await assistance (protection lasts at least 30 minutes). The employee or visitor may ask someone to stay with him or her whilst waiting for assistance. Should a disabled employee or visitor have to be evacuated, and this is safe, the employee or visitor shall be evacuated through the building or by the stairs by the emergency services.

Employees with impaired hearing that cannot hear the fire or emergency alarm must inform their manager about this and avoid working in isolated areas. If such an employee must work alone, he or she must ensure that someone knows where he or she is and will inform him or her in case of an emergency. Visitors with impaired hearing must be told as soon as the fire or emergency alarm is raised.

### **Violence, harassment and bullying**

All reasonable security precautions have been taken to prevent the risk of violence, abuse, or threatening behaviour against employees and of harassment or bullying of employees at work. Where necessary, appropriate information, instruction and training shall be provided by Verde Services. Except where this cannot be reasonably avoided, no employee should work alone, except in accordance with the safety measures outlined in the 'lone working' procedure and corresponding risk assessment.

If an employee is subjected to violence, abuse or threatening behaviour at work, they should call for help or raise the alarm, if it is safe to do so. Under no circumstances should employees risk their safety. In all cases, employees who are subject to violence, abuse or threatening behaviour shall report the matter to the site manager as soon as reasonably practicable. Employees, who are subject to bullying or harassment at work, are encouraged to report the matter at the earliest opportunity.

All complaints of harassment, bullying, violence, abusive or threatening behaviour shall be taken seriously and shall be investigated fully, promptly, and objectively. Where the alleged offender is an employee of Verde Services, then so far as is reasonably practicable, Verde Services shall take reasonable steps to keep the identity of the employee who made the complaint, the nature of the complaint, the identity of the alleged offender and the investigation, confidential. If the result of the investigation so merits, disciplinary action shall be taken against an offending employee.

### **Lone and after hours working**

As far as reasonably practicable, Verde Services shall endeavour to arrange that lone / after hours working shall be carried out only if:

- A second person is within the premises or vicinity and within earshot.
- A telephone (allowing external and internal connection) is available to the person working alone or after normal hours.
- An appropriate and adequate safety procedure is established (e.g. a telephone reporting system / regular security patrols).



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- Where the job carries peculiar hazards, at least one other person in the building or area is competent to deal with such hazard.
- Special arrangements are made to ensure the safety of any disabled employee who works alone or after normal hours.

Verde Services recognises that in the course of their duties, employees may work away from their colleagues depending on the particular project being undertaken. They often do this alone and are exposed to greater risks during this time. Management shall carry out a risk assessment to determine what risks this entails and implement the necessary controls.

As a minimum the lone worker should:

- Always book out when leaving their normal place of work.
- Ensure details of their mobile phone or other means of communication are available.
- Agree an expected return time.
- If delayed or arrangements are changed contact the office and let them know. Should a lone worker become overdue a member of the Project team should contact them on their mobile phone.
- If they cannot raise them, they should phone another colleague on the site in question and then try their home telephone number.
- If still unable to contact them, a senior manager should be informed and they should notify the police.
- A senior member of staff should remain available until the situation is resolved.

### **New and expectant mothers**

An assessment has been carried out of the health and safety risks to female employees who are of child-bearing age and their baby and Verde Services has taken and shall continue to take all reasonably practicable steps to prevent such risks, as required.

Where it is not reasonably practicable to prevent the risk to health and safety of a particular employee who is a new or an expectant mother or to her baby, Verde Services shall alter the employee's working conditions or hours of work if this is reasonable and will avoid such risk.

If it is not reasonable to alter the employee's working conditions or hours of work, or doing so would not prevent health and safety risks, Verde Services shall suspend the employee for as long as is necessary to avoid such risk. During her suspension, the employee shall receive remuneration at the rate of a 'week's pay (as defined by law)' for each week of suspension.

A new or expectant mother who works at night and who is required for health and safety reasons not to be at work for a period of time (under a certificate of a registered medical practitioner or midwife), shall be suspended for this period. During her suspension, the employee shall receive remuneration at the rate of a 'weeks' pay' (as defined by law) for each week of suspension.



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## Visitors

Visitors to Verde Services premises shall be given safety information and instruction as may be necessary and appropriate.

As far as reasonably practicable, a visitor with impaired mobility shall be known to a person throughout the visit. If reasonably practicable, the visitor shall not be taken above or below ground floor level. For the purpose of this policy, if a person has impaired mobility if he or she cannot, without the assistance of someone else; use stairs to leave a building.

Every precaution must be taken to ensure that visitors (including employees' visitors) do not enter hazardous areas (unless they have written authorisation; they were informed in advance of the specific hazards; and they wear suitable protective clothing where applicable).

## Young Person's Safety

It is the policy of Verde Services to comply with the law as set out in the management of health and safety at work regulations 1999.

All work activities undertaken by any person under the age of 18 years will be risk assessed with respect to the following.

- The immaturity and inexperience of the young person.
- The required health and safety training.
- The types of equipment, chemicals, and method of use.
- The task undertaken.

Wherever the risk assessment identifies the need for supervision, then adequate supervision must be given throughout the work undertaken.

## Safeguarding of children and vulnerable adults

Verde Services recognise that given the nature of some of the projects they work on, there may be occasions where vulnerable adults and/ or children reside at a property where work is taking place.

It is company policy to perform basic disclosure checks on all employees. This is performed at the point of joining the company. Further disclosure checks are not performed as employees do not have regular contact with children and /or vulnerable adults. Verde Services, aim to ensure that; no act or omission on part of the organisation, or that of our employee's, consultants or sub-contractors puts a child, young person, or vulnerable adult inadvertently at risk.

Should children or young persons be present at a property that is unsupervised by a responsible adult, work should not commence or cease immediately, and the client liaison officer informed. Photographs must not be taken which have any children, young persons, or vulnerable adults in them e.g. progress photographs. Photographs containing children or young persons that are going to be used as marketing material must not display full names and permission to include them must be obtained from the parents e.g. school visits to construction sites.



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## Exposure to the sun

Verde Services are aware of the dangers of prolonged exposure to the sun and will ensure personnel are suitably informed, instructed and training in how to avoid overexposure. This shall include ensuring personnel:

- Are aware of the dangers of the sun's rays and always wear sun-blocking agents.
- Cover up as much exposed skin as possible.
- Only expose skin to the sun's rays for short periods of time.
- Where possible, wear a hat to prevent the sun burning the head or the back of the neck.
- Drink plenty of fluids to replace lost body fluids and prevent dehydration.

## The Environment

It is the policy of Verde Services to comply with the current law in respect to the environment. Verde Services has an environmental policy and is a registered waste broker.

Where Verde Services produce any waste, we will be solely responsible for its safe control and disposal. If Verde Services produces any hazardous waste, it will be disposed as per the current legislation.

## Fire Safety

It is the policy of Verde Services to comply with the law as set out in the regulatory reform (Fire Safety) Order (RRFSO) 2005. (Revision 2023 on properties over 7 floors high)

The fire safety reform Programme enters its third phase on 1st October 2023. This will introduce changes to **The Regulatory Reform Order 2005**, which was preceded by the promulgation of the fire safety act in 2021 and the publication of fire safety regulations in 2022.

The changes relate primarily to risk assessments, record keeping, and sharing information related to fire safety. The regulator is to be tasked with enforcing compliance in buildings higher than seven storeys, that have two or more residential units or hospitals or care homes under construction. This post will delve into the implications of these changes for building owners, landlords and those designated as responsible for fire protection.

Verde Services fire safety policy and procedures take account of special fire hazards in specific areas of the premises and worksites. All employees within the company have a duty to report immediately any fire, smoke, or potential fire hazards to the fire service (dial 999). All employees have a duty to conduct their operations in such a way as to minimise the risk of fire. This involves keeping combustible materials separate from sources of ignition and avoiding unnecessary accumulation of combustible materials. Office and worksite cleanliness and the regular removal of rubbish is essential. Facilities will be provided for the storage of flammable materials.

## Fire Procedure

In the event of the fire the following procedures will apply:



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- Raise the alarm and notify a manager or supervisor.
- Telephone the fire & rescue services.
- Without putting yourself at risk, attempt to extinguish the fire using an extinguisher or fire blanket only if it safe to do so and you are trained to do so. Never use water appliances on electrical apparatus or flammable liquids.
- When the alarm sounds, leave by the nearest exit. Switch off machinery, etc. as you leave only if there is sufficient time to do so.
- Assemble at the designated assembly point and report to the nominated supervisor.
- Do not panic or run.
- Do not stop to collect personal belongings.
- Do not re-enter the premises until given permission by either the fire & rescue services or the designated manager.

On hearing the alarm, all operatives will evacuate and assemble at the designated assembly points where a roll call will be taken if necessary. Personnel will be informed of the designated assembly point on a client's site at the site induction.

Employees are to familiarise themselves with the client's fire procedures when working on other sites. Information will be provided at site induction.

### **Fire Extinguishers**

Appropriate fire extinguishers will be provided in all our premises and on worksites. Employees will receive instruction and training in the correct use of the appliances.

### **Fire Exits**

Exit doors and corridors must never be locked, blocked, or used as storage space.

### **Smoking**

Smoking, including the use of electronic cigarettes (vaping) is prohibited in all areas of the workplace. No smoking signage is prominently displayed around the office and on-site cabins.

Smoking and the use of electronic cigarettes is prohibited within company vehicles.

Personnel may smoke and vape outside of company premises (well away from the building). A metal bucket filled with sand is provided at the far side of the car park for disposal of smoking materials. Employees will be given information on designated external smoking areas for worksites at the relevant Inductions.

### **Emergency Procedures**

In the event of the fire alarm being activated, or in any other emergency (such as a bomb scare), all employees must leave the building by the nearest available exit and assemble at the designated assembly point.



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**The designated assembly points are:**

*Information provided at induction as per individual sites*

Practice fire drills will be conducted every 6 months to ensure employee familiarity with emergency evacuation procedures.

**Accident, Incident and Dangerous Occurrence Reporting**

It is the policy of Verde Services to comply with the reporting of injuries, diseases, and dangerous occurrences (amendment) regulations 2013 (RIDDOR).

All accidents and incidents (however minor) must be reported immediately to a manager and to the accident mailbox. The accident mailbox informs a number of parties including the external health and safety consultant about any incidents that occur.

Where the accident occurs on a client's premises, notification should also be given to the client. Details of injuries and the receiving of first aid treatment will be entered into the accident book and recorded on the email to the accident mailbox.

Details of fatalities, specified injuries, dangerous occurrences and diseases will be reported to the HSE via telephone (fatality) or using the online F2508 reporting system, by a designated director or manager.

Verde Services sees accident investigation as a valuable tool in the prevention of future incidents. In the event of an accident resulting in injury a report will be drawn up detailing:

- The circumstances of the accident including photographs and diagrams wherever possible.
- The nature and severity of the injury sustained.
- The identity of any eyewitnesses.
- The time, date and location of the incident.
- The date of the report.

All eyewitness accounts will be collected as near to the time of the accident as is reasonably practicable. The completed report will then be analysed to discover why the accident occurred and what action should be taken to avoid a recurrence of the problem.

**Near Misses**

All incidents that could have caused injury, ill health or damage to property must be reported to one of the managers.

**Damage Incident**

All incidents resulting in damage to plant or equipment must be reported to a manager. If equipment belonging to a client is involved, the client must also be notified.



## **Defects**

Any defect in plant, equipment, buildings, temporary access structures or vehicles must be reported to one of the managers immediately. Where appropriate, the client should also be notified.

## **Accident Prevention**

Management will carry out regular inspections of all plant and equipment, workplaces, and work procedures. Where examination of certain pieces is required by statute then Verde Services will appoint a competent person to fulfil the legal requirements. Records will be kept of such inspections.

## **Medical, Injury and Occupational Health Provision**

Trained First aiders are appointed for all premises and worksites. Accident records are compiled and stored by Verde Services. The director is responsible for ensuring that cases of accident and disease are reported to the relevant enforcing authority under the RIDDOR regulations where applicable.

## **Alcohol & Drugs**

### **Health and Safety at Work etc. Act 1974**

Verde Services realise that the consumption of alcohol or drugs by employees can be a serious problem not only for the abuser but also for their co-workers. The possession of certain drugs is illegal, exposing the abuser to criminal charges.

Verde Services has a general duty under the health and safety at work act 1974 to ensure the health, safety and welfare of all employees, Verde Services will also be breaking the law if they knowingly allowed drug related activities on their premises, and they failed to act.

## **Responsibility**

Directors and line managers are responsible for carrying out Verde Services policy, however it is the responsibility of all staff to ensure that it's aims are carried out in areas under their control. The alcohol and drugs policy applies to all employees, and they should have access to the full policy and be aware of any changes.

## **Signs of misuse**

Senior staff will be aware that the misuse of drugs or alcohol by employees might come to light in various ways. The following characteristics, especially when arising in combination, may indicate the presence of an alcohol or drug related problem.

- Unexplained and increased absenteeism.
- Instances of unauthorised absence or leaving work early.
- Poor time keeping i.e. lateness, especially on returning from break or after lunch.



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- Unusually high level of sickness/absence for colds/flu/stomach upset.
- Excessive visits to the toilets.
- Impaired job performance.
- Dishonesty/theft.
- Unusual irritability, aggression, and mood changes.
- Tendency to be confused and fluctuations in concentration & energy.
- Increased tendency to have accident.

### **Company procedure on drugs and alcohol**

Employees are expressly forbidden to consume alcohol when at work or to bring it on to Verde Services premises without prior senior management permission. Any breach of this rule will result in disciplinary action being taken that is likely to result in summary dismissal.

Employees who misuse drugs which have not been prescribed on medical grounds will, in the absence of mitigating circumstances, be deemed to be committing an act of gross misconduct and will thus render themselves subject to Verde Services disciplinary procedures. This also applies to employees believed to be buying or selling drugs or in possession of unlawful (i.e. un-prescribed) drugs.

If an employee is known to be or strongly suspected of being intoxicated by alcohol or drugs during working hours, the health and safety advisor or nominated deputy should make arrangements for the employee to be escorted from Verde Services premises immediately, pending further investigation.

A manager who feels an employee's unsatisfactory performance may be drug or alcohol related will at the first instance assess the ability of that person to work safely and act accordingly. The nature of work they do will be a significant factor in this assessment and may result in the person being removed from the workplace in the interests of safety.

### **Safeguards when dealing with drugs and alcohol problems**

It should be made clear that Verde Services is aware that a person suffering from these problems will be dealt with fairly. Verde Services realise that: -

- Absence for treatment and rehabilitation will be regarded as normal sickness.
- Relapses may occur.
- The policy will be monitored with consultation with employees and safety representatives.

### **Drug misuse awareness**

All managers and staff will be made aware of the effects of alcohol and drug misuse. All employees should also be made aware of Verde Services procedures and information through notices, posters and leaflets, which will be made available.



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All employees are encouraged not to cover up for other employees with a drink or drug problem but to recognise that collusion represents a false sense of loyalty and will, in the longer term, damage those employees.

Individual advice should be sought; confidentially through the management structure of Verde Services the policy details this procedure. External advice and information can be obtained through local organisations dealing with drugs and alcohol abuse.

### General Rules

- All employees should be aware of, respect and adhere to the rules and procedures contained in this policy statement.
- All employees shall immediately report any unsafe practices or conditions to the relevant authority.
- Any employee under the influence of alcohol or any other intoxicating drug that might impair motor skills or judgement, whether prescribed or otherwise, shall not be allowed on the job.
- Horseplay, practical joking, or any other acts that might jeopardise the health and safety of any other person are forbidden.
- Any person whose levels of alertness and / or ability are reduced due to illness or fatigue will not be allowed on the job if this might jeopardise the health and safety of that person or any other person.
- Employees shall not adjust, move or otherwise tamper with any electrical equipment, machinery or air or water lines in a manner not within the scope of their duties, unless instructed to do so by a senior member of staff.
- All waste materials must be disposed of carefully and in such a way that they do not constitute a hazard to other employees.
- No employee should undertake a job that appears to be unsafe.
- No employee should undertake a job until he or she has received adequate safety instruction and is authorised to carry out the task.
- All injuries must be reported to the relevant Manager.
- Employees should take care to ensure that all protective guards and other safety devices are properly fitted and in good working order and shall immediately report any deficiencies to their manager.
- Work shall be well planned and supervised to avoid injuries in the handling of heavy materials and while using equipment.
- No employees should use chemicals without the knowledge required to work with those chemicals safely.
- Suitable clothing and footwear will be worn at all times. Personal protective equipment shall be worn wherever appropriate.



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### Working Environment

- Work areas must be kept clean and tidy.
- High Visibility clothing **MUST** be worn at all times without exception.
- Any spillage must be cleaned up immediately.
- Waste materials and rubbish must be removed routinely.
- All combustible waste materials must be discarded in sealed metal containers.
- All pits and holes must be covered when not in use and clearly marked with warning signs when in use.

### Walkways

- Walkways and passageways must be always kept clear from obstructions.
- If a walkway or passageway becomes wet it should be clearly marked with warning signs and / or covered with non-slip material.
- Trailing cables are a trip hazard and should not be left in any passageway.
- Any change in the floor elevation of any walkway or passageway must be clearly marked.
- Where objects are stored in or around a passageway, care must be taken to ensure that no long or sharp edges jut out into the passageway in such a way as to constitute a safety hazard.

### Tools and Equipment Maintenance

- Company equipment is only to be used by qualified and authorised personnel. It is the responsibility of the managers to determine who is authorised to use specific equipment.
- It is the responsibility of all employees to ensure that any equipment they use is in a good and safe condition. Any equipment which is in any way defective must be repaired or replaced.
- All equipment must be properly and safely stored when not in use.
- No equipment should be used without the manufacturers recommended shields, guards, or attachments.
- Approved personal protective equipment must be properly used where appropriate.

### Personal Protective Equipment

- High Visibility clothing **MUST** always be worn, without exception.
- Employees must use all personal protective equipment provided to them in accordance with the training and instruction given to them regarding its use.

Employees who have been provided with personal protective equipment must immediately report any loss of or obvious defect in any equipment provided to their manager.



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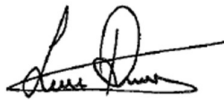


### Manual Lifting and Moving

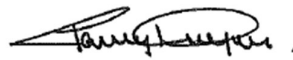
- Wherever reasonably practicable, lifting and moving of objects should always be done by mechanical devices rather than manual handling. The equipment used should be appropriate for the task at hand.
- The load to be lifted or moved must be inspected for sharp edges, slivers and wet or greasy patches.
- When lifting or moving a load with sharp or splintered edge gloves must be worn. Gloves should be free from oil, grease or other agents that might impair grip.
- The route over which the load is to be lifted or moved should be inspected to ensure that it is free of obstructions or spillage which could cause tripping or spillage.
- Employees should not attempt to lift or move a load that is too heavy to manage comfortably.
- Where team lifting or moving is necessary one person should act as coordinator, giving commands to lift, lower etc.
- When lifting an object off the ground employees should assume a squatting position, keeping the back straight. The load should be lifted by straightening the knees and not the back. These steps should be reversed for lowering an object to the ground.

### DIRECTORS APPROVAL

This statement has been approved by the Directors who will review and ensure it is updated annually.



Luke Dwyer



Gary Dwyer



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